

QUALITY AND ENVIRONMENTAL POLICY INTEGRA GROUP

INTEGRACIONES TÉCNICAS DE SEGURIDAD, SA is committed to providing services that fully meet the quality expectations of its customers, and to perform an environmental management based on continuous improvement and pollution prevention to ensure integrated control of variables that may affect the environment.

This main objective must be achieved with maximum efficiency, so that the quality, environmental friendliness and profitability all converge to meet the goals of customer satisfaction, staff of the company and different interest groups.

To carry out this commitment the management has set up a Quality Management System in accordance with the UNE-EN-ISO 9001:2008 and UNE-EN-ISO 14001:2004 for installation services, systems design and maintenance of security, fire protection and access control systems.

INTEGRACIONES TÉCNICAS DE SEGURIDAD, SA complies with current environmental legislation and will try to anticipate trends and changes that regarding this matter may occur. It will identify the environmental aspects from the activities, products and services offered, making an effort to use the natural resources and raw materials in an efficient way. The company will try to take always into account the principle of pollution prevention in all phases of their business, incorporating environmental criteria into its activities.

We will carry out the previous commitments, and to be able to do so, programs will be established to achieve a continuous and dynamic quality system and environmental policy, implementing the necessary methodology and best practices to define objectives and goals assessing their achievement.

INTEGRACIONES TÉCNICAS DE SEGURIDAD, S.A., tries to improve its management through collaboration and contribution of staff, using communication and training to involve all the employees in awareness and the promotion of the management policy. That is why INTEGRACIONES TÉCNICAS DE SEGURIDAD S.A., has put in place a Quality and Environmental Management System, in order to make sure the flexibility of the Group, being able to ensure the commitment of the staff with the objectives and aims, trying to satisfy customer needs in an increasingly globalized and changing world.

The management is committed to ensure the implementation of the Quality and Environmental policy and review it on a regular basis to suit the company's activities.

This Quality and Environmental policy will be promoted and disseminated within the company and will also be available to the general public.

A Coruña, September 18, 2009

Signed.: D F. Garcia Javier Garcia

General Manager INTEGRACIONES TÉCNICAS DE SEGURIDAD S.A.